

SUMMARY

An information processing architect and engineering professional with extensive experience and:

- Proven ability to manage, direct, focus and work with people to attain project objectives,
- Believes that PEOPLE are an organizations most important asset and values their professional skills, talents, time and career objectives,
- Understands that improving business PROCESSES will improve PROFITS,
- Proven ability to effectively identify, select and apply information processing technologies,
- Knows the value of proactive, strategic/tactical planning is focused on the future and has an optimistic, positive attitude.

FIELDS OF EXPERTISE

Project/Program Leadership	Research & Development	Inter/Intranet development
Tactile and strategic Planning	IT Product evaluation & Selection	Software Development
Client/Server Development	Business, Engineering & Manufacturing Systems Integration	Business Process Re-Engineering
Electronic Document & Image Management	Knowledge Ecology/Management	Business Plan & Budget generation

MAJOR ACCOMPLISHMENTS

DTE Energy, Information Processing Architect, 1998-2003

- Identified, selected and directed implementation of new enterprise based technologies as member of CTO Organization.
- Defined Strategic/Tactical direction for corporate Knowledge Ecology/Management initiative.
- Architect and planner of corporate Financial Systems Program and Recoverability Center.

Synergistic Solutions, Owner and General Partner (Founded 1983), 1983-Present

- IT manager and web site designer/developer for major political campaign committee.
- Developed project plan and approach for a Data Warehouse for a health insurance provider.
- Created an investment trust tracking and decision facilitation system which resulted in 32% growth of trust assets in one year.
- Established independent consultancy firm to service various small businesses.
- Created and defined IN=>ACTS framework as communication tool for consultancy efforts.
- Developed 3 software products.

Sirco Associates, Inc., IT Architect/Planner to Detroit Edison, 1996-1998

- **Architect and planner of Client/Server customer service & billing system for energy utility to service 3 million plus customers in de-regulated environment.**
- **Defined tactical/strategic direction for use of inter/intranet, document/image management, Client/server technologies, and Year 2000 for utility based systems.**

Cimage Corporation, Project Manager, Senior Application Engineer, 1993-1994 (a)

- **Managed, designed, staged, and implemented multiple multi million dollar projects which implemented Client/Server Electronic Document Management technology and systems in major corporations in the utilities, petrochemical and manufacturing businesses.**
- **Developed and instituted a project management methodology process to insure successful Electronic Document Management System (EDMS) integration.**

Computer Methods Corp., Contractor/Consultant to Ford Motor Corporation, 1990-1991(b)

- **Managed, designed, developed and implemented a PC/LAN based lower CASE system (PVCS) which provided complete software version/revision control for multi million dollar project.**

World Computer Corp., Manager Product Assurance, 1989-1990 (c)

- **Managed a Product Assurance department and directed staff of 14 which verified all software product elements and releases resulting in \$150,000 annual savings.**
- **Managed successful conclusion of Intercept Processor software product development which broadened the product line and increased company revenues by \$500,000.**

NT/BNR, Project Manager, Software Development Environment, 1987-1988 (d)

- **Deployed a \$1.2 Million Software Development Environment which improved software development productivity by 10%.**

GM/EDS, Manager, Advanced Engineering, Communications Service Division, 1984-1986 (e)

- **Proposed redesign and strategic integration of GM and EDS information resources onto a private world wide packet based resource to provide 50% reduction of operating costs.**
- **Developed service and rate schedule for internal private packet network providing annual billing opportunities of \$1.5 Million.**
- **Evaluated information processing companies to determine if equity position or strategic alliance would be advantageous.**

RICHARD L. MIGA

34033 Fonville

Livonia, Michigan 48152

248-477-1622

Bendix (Allied) Corp., Corporate Manager Engineering Network Services, Executive Offices, 1978-1983 (f)

- **Managed team (5 direct and 12 in-direct reports) which created a corporate wide, distributed multi-vendor (DEC, IBM, HP) engineering and manufacturing resource which reduced operating costs and improve productivity by 30%.**
- **Designed, developed and integrated a computer based expert system which reduced geartrain product development time by 80%.**
- **Managed software team which proved feasibility of a three-dimensional image, cockpit display system and resulted in a new Avionics product.**

Notes: (a) Bankrupt, (b) Blanket contractor to Ford, (c) Merger with EDS, (d) Facility Closed, (e) Merger with EDS, (f) Merger with Allied

KEY INFORMATION PROCESSING TOOLS /KNOWLEDGE

<i>Information:</i>	Electronic Document Management, Sybase, Oracle, Foxbase, CompuServe, Inter/Intanet, Lotus Approach, Notes, Epicenteric
<i>Application:</i>	Multi-Media, Microsoft Office Suite, Lotus SmartSuite, Microsoft Project, EASYCase, Designer, Symphony, ABT Project WorkBench, CAD/CAM, Perfect Office Suite, FEA, FMEA, File Conversion tools, Internet browsers, WordScan, MYM, Visio, MS FrontPage, DreamWeaver, Quicken, BEA WebLogic, XML
<i>Computation:</i>	PC's, DEC, DG, HP, IBM, Sun, Windows 3, Windows 95, NT, VMS, MVS, UNIX, DOS, OS2, FORTRAN, BASIC, C, DCL, Symphony/Lotus Macro, CCMail, AppWare, HTML, J2EE
<i>Transport:</i>	Novell, NT, ISO Model, TCP/IP, DECnet, SNA, Packet Switching, Ethernet, Token Ring, ISDN Web Services, 802.11b,g, SOAP, WSDL, UDDI
<i>Support:</i>	CASE Tools, Oracle Designer/Developer 2000, Microsoft PWB, PVCS, PROMOD, Data WorkBench, APT WorkBench, Teamwork, BEA Workshop, CMM, Configuration Management

PUBLICATIONS/PAPERS

1. Richard L. Miga, "IN=>ACTS: A Framework For Success and Survival", October 1995, International NUI Conference
2. Richard L. Miga, W. Binroth and R.K. Haboush, "Reliability And Availability Concepts and Analysis Results For The Paint Spray Robot System", Bendix Technical Publication, July 1977.
3. Richard L. Miga, "A Method To Determine Percent Structural Error Detectability Of Self-Test Software", SAE Aerospace Control and Guidance Systems Proceeding, March 1977.
4. Richard L. Miga, M. D. Freedman, M. T. Gale, and J. M. Idelsohn, "A Computer Aided Interactive Graphics System For The Design Of Geartrains", Society Of Manufacturing Engineers, 1976.

EDUCATION

BSEE, Wayne State University, Detroit, Michigan
 Bendix Executive Skills Training Program (BEST)
 Executive Problem Analysis and Decision Making (Kepner/Tregoe).
 Licensed trainer for "Mastering Meetings For Results".
 Patent Law Courses.
 Airman's Pilot License (Private).

COMMUNITY SERVICE/INTERESTS

District Technology Steering Committee & Strategic Planning Team, Livonia Public Schools

Engineering Society Of Detroit Ambassador

Fund Raiser, Angela Hospice, Earth Angels

Trustee/Investor

Cycling, Theater, Music

Precinct Delegate